



11801 Bluebonnet Boulevard, Baton Rouge, LA 70810 | 225-416-7611 | greatheartsharveston.org

Dear Harveston Families,

In collaboration with our transportation partner, First Student, Great Hearts Harveston is launching FirstView®, a real-time GPS vehicle tracking and student transportation monitoring platform.

With FirstView, parents and caregivers can download the secure, easy-to-use vehicle tracking mobile app that will allow you to stay easily connected with your student(s) daily trips.

- See the real-time vehicle location via GPS and track its progress.
- Easy access to vehicle details as well as updates regarding any changes.
- Receive distance notification alerts when the vehicle is near.
- Set-up family members and caregivers to receive trip email alerts.
- Dedicated customer support team for all app-related questions.

Scan here to download FirstView 1.0 on your mobile device.

Let's get you started with FirstView!

Step 1: Download the free, easy-to-use mobile app, which is available on both iOS and Android devices. Search for app name: [FirstView 1.0](#)

Step 2: Set up your FirstView 1.0 mobile app profile. You'll be asked to provide:

- The 5-character District Code: **B0Q0D**
- Your student's student ID number
- Your student's last name
- Confirm the student(s) name to be added

Step 3: Once you have added your student, set-up and receive distance notifications in app, via push notification, or via email. A distance notification is an alert you'll receive when the vehicle is near your student's stop location. To set this up within the FirstView app, go to Settings > Notifications > Manage Distance Notifications.

Step 4: Next, you can have yourself and/or other family members and caregivers receive daily trip email alerts. To set this up within the FirstView app, go to Settings > Notifications > Manage Recipients.

Step 5: Once you have added your student(s), set-up distance notifications, and signed up family members with email alerts, begin tracking your student's daily trips!

FirstView Customer Support is here to help mobile app users with all app-related questions:

Monday – Friday from 7:00 am – 5:00 pm EST

Parent and Caregiver Email Support: support@myfirstview.com

Parent and Caregiver Phone Support: (888) 889-8920 Toll Free / (513) 419-2921 Local

